

Jasmine

I agree with Courtney in the sense that it feels more like a family here rather than just coworkers. The managers let you be yourself and express yourself here and they let you have a little more freedom in terms of how you interact with each other. It's really nice because they take care of you here, they feed you, which is really nice as well.

Some days I don't have a chance to eat and then I come and there are family meals, so that's really nice. Most places, almost every place I've worked, didn't put the extra care into their employees. That makes me even more dedicated and want to work harder.

I like that I can take my time and I can breathe. Everyone's very patient here. Like in the training process, if I made a mistake or if I was confused, Alba was very patient. She explained things in detail very well where if I was confused, I was no longer confused because of her and I liked that.

Same thing with Dave, he's very patient, and both Dave and Alba bounce off each other and teach very well. I've learned a lot being here and I'm learning a lot more than just my position now, it's really nice.

Everybody has a role, but we also help each other out, and that's what I like, family. When we're downstairs eating together

like a family, it gives everyone a chance to see who's in the building, learn each other's names.

Having a meal together is a big deal, to break bread with people. It breaks the ice, and then you start to recognize faces as you're coming in and out of work. It makes it more familiar and more like home in that way.

The potential of me becoming a part owner sounds awesome. I think it gives people a sense of pride in their job. And maybe I'll stop saying it's their job, I'll say it's their career to put a bit more emphasis on what they do while they're here and how they interact with people and how hard they work. Because at the end of the day it's not going into someone else's pocket, it's going into yours.

That's what motivates us to keep going and walk that extra mile or do that extra special thing for a guest if they're celebrating something.

That makes you feel good at the end of the day, knowing that you did something for the Tabard that will eventually work out for not just you but everyone else that you work with. That is a wonderful feeling.

One of the other nice things is that people have been coming here so long that they also feel like they have some type of ownership. They will request a certain room; they've had one room for 20 years, and they think that's their room, that's their way of expressing ownership here.